

Customer service

SAE Electronic Conversion is committed to providing our customers with superior service and support, beginning with the sale and installation of the product, and continuing throughout the life of the equipment. **SAE** products are known for their outstanding reliability and performance. If a problem should ever occur, experienced customer service technicians are available to perform diagnostic tests and restore proper operation as quickly as possible - typically within 24/48 hours of a service call.

Our products' self-diagnostic system, coupled with an extensive repair parts inventory, allow for prompt resolution of any field failures. The strategic location of our factory trained service technicians allows **SAE** to respond quickly and easily. Additionally, Authorized **SAE** Service Centers are located in the destinations throughout the world.

Available Services:

- Field or Factory Diagnosis and Repair
- Maintenance Manuals - Electronic or Hard Copy
- Replacement and Spare Parts -- typically available within 24/48 hours
- **In addition to on-call and emergency interventions, the SAE service also offers preventive maintenance contracts.**

Service SAE is also able to operate on equipment from other manufacturers

Various after-sales products are also available to ensure the efficient and continuous operation of our equipment.

- Training (On-site or Factory, Operator and Maintenance)
- Extended Warranties (12 or 24 months, On-site or Factory)
- Service Agreements (Full-service, preventative maintenance, or corrective maintenance agreements - service directly from the manufacturer or trained representative)

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Contact **SAE Electronic Conversion** Service for more detailed information on product warranties, repairs, spare parts and training classes at **(+39 010 7261834)** info@saepowerelectronic.it service@saepowerelectronic.it

For SAE Service call 800126954 or +39 3358176011 (seven days a week H24)
service@saepowerelectronic.it

